

OTN – Physician Billing

How to Bill OHIP

There is no native method to bill OHIP directly from OTN for videoconferencing but might be available for other features that may or may not be in use during the COVID-19 pandemic at Joseph Brant Hospital.

To bill, use your third party billing software and select 'OTN' and enter any relevant information.

Communication from OTN - March 31, 2020:

*“The Ministry of Health (the ministry) has recently released new billing codes as part of The Ontario Virtual Care Program (previously called the Telemedicine Program). Please note that as of **April 1, 2020**, physicians delivering virtual care services through OTN must use the new billing codes, which are detailed in the updated [Virtual Care Billing Information Manual](#).*

New codes (B103A and B203A) must be used for claims for video visits occurring on or after April 1, 2020. Billing claims for video visits taking place after March 31, 2020 with the discontinued B-codes will not be accepted or reimbursed, and will therefore need to be re-submitted with the new codes. Claims submitted with the old codes will only be successful if the video visits event occurred on March 31, 2020 or before.

Temporary Billing Codes

The temporary billing codes (K-codes) put into effect on March 13, 2020 to support care delivery during COVID-19 are still in effect and will continue to remain in effect until further advised. These codes provide flexibility in virtual care solution options, enabling you to care for patients through the audio or video technology of your choice, including your personal mobile phone. For full details on these temporary billing codes, please see [INFOBulletin 4745](#).

Contacts

*For billing related inquiries, please contact the **Service Support Contact Centre** at 1-800-262-6524. For questions about OTN services, please contact info@otn.ca.”*