

CPSO ONE ID Registration

ONE ID is eHealth Ontario's digital identity and authentication system which allows health care professionals to securely access electronic health care applications such as ConnectingOntario with a single user name and password.

Step 1: Log into CPSO member site (<http://members.cpso.on.ca/>).

Step 2: Scroll down to select

Get Your eHealth ONE ID

ONE ID is eHealth Ontario's digital identity and authentication system which allows health care professionals to securely access electronic health care applications such as ConnectingOntario with a single user name and password.

Step 3: Scroll down and check the Consent Statement.

Then Click Register for OneID.

ONE ID - Get Secure Access to Digital Health Services

ONE ID is eHealth Ontario's digital identity and authentication system that allows health care providers to securely access multiple digital health care services using a single user name and password.

Why get a ONE ID account?

- Join more than 1,600 organizations and 100,000 clients who already have a ONE ID account
- Quick setup! Register in minutes using prepopulated information from CPSO
- Take the first step in accessing digital health services managed by both eHealth Ontario and other organizations
- New digital health services are being added, which will give you access to even more digital health services in the future
- Get immediate access to ONE[®] Mail, an encrypted email service that allows users to securely share patient data

How it Works



Registration is simple and should take no more than 10 minutes.

Sign the simplified Physicians Agreement, which allows you to access [ONE[®] Mail](#) and other digital health services.

You'll have the option to sign up for [ONE[®] Mail](#).

Note: if you already have a ONE ID account and want ONE MAIL please contact eHealth Ontario at onemailinfo@ehealthontario.on.ca

Create your password and select your challenge questions.

Once you've completed registration, your user name will be displayed and you can start using ONE ID.

Need Help?

Read our FAQs: [ONE ID](#) | [ONE Mail](#)
[Visit eHealth Ontario's Website](#)

For general inquiries regarding ONE ID registrations contact our registration agents at:

Registration.Agents@ehealthontario.on.ca

ONE Mail

Encrypted email service that allows registered users to share patient information quickly and securely

If you've opted for [ONE[®] Mail](#), you'll get an email with all the info you need to start using it right away.

Clinical Viewers

Secure web-based portals that provide access to a variety of patient data including prescribed drugs and labs.

ConnectingOntario ClinicalViewer

for providers in the GTA and Northern and Eastern Ontario.
Contact: Connecting.Ontario@ehealthontario.on.ca

ClinicalConnect Regional Clinical Viewer

for providers in South West Ontario.
[Learn more](#)

Ontario Telemedicine Network (OTN) Hub

[OTN Hub](#) is a private and secure community for practicing telemedicine, connecting with peers and specialists and on-line learning.

Consent Statement

I consent to CPSO disclosing to eHealth Ontario my CPSO number, given names, last name, gender, date of birth and registration class (e.g. independent practice) for the purposes listed above. I further consent to eHealth Ontario collecting and using this information for the purposes listed above.

[Register for OneID](#)

[Cancel](#)

Step 4: Complete the Policy section by checking 'I agree'.

Then Click Next.

Ontario
eHealth Ontario
United Health Ontario

ONE ID
Identity & Access Management
Print Help Links

Policies

ONE ID provides its service to you subject to the following Policies, which may be updated by us from time to time without notice to you. You can review and print the most current version of the Physician Agreement through your ONE ID account management My Profile page.

NOTICE OF COLLECTION

This registration system is managed by Ontario Health (the "Agency"), the corporation established under The Connecting Care Act, 2019 to manage health service needs across Ontario. The collection of personal information by the Agency is governed by the Freedom of Information and Protection of Privacy Act, under which the Agency may collect personal information whenever the collection is necessary for the proper administration of its authorized activities. The Agency collects personal information in order to register individuals to use the services it provides, including its information technology infrastructure, to verify the identity of such individuals, and to maintain and administer the registration of such individuals.

As part of your ONEID account activation, your personal information is being collected to register you to use the services.

PHYSICIAN AGREEMENT

Ontario Health Digital Services **Ontario Health Physician Agreement**

This Physician Agreement ("**A**greement") provides CPSO members with active certificates of registration to practice medicine, with:

access to and use of the electronic health records (the "EHR") maintained by Ontario Health and

By clicking "I agree" you acknowledge that the Physician Agreement and any documents referenced in the Physician Agreement will constitute the entire agreement between You and eHealth Ontario pertaining to its subject matter and will supersede all prior agreements, understandings, negotiations and discussions, oral or written, between You and eHealth Ontario.

I agree

Next >> Cancel

1 Policies 2 Personal Information 3 Prof Designation 4 Challenge Questions 5 Challenge Phone
6 ONEMailDirect 7 Set Password

Step 5: Complete the Personal Information section.

Then Click Next.

Personal

The collection of the personal information below is necessary to identify your account in the registration system.

Title:

*Preferred First Name:

Middle Names:

*Preferred Last Name:

*Legal First Name:

*Legal Last Name:

*Gender:

*Date of Birth:

*Email:

*Contact Phone Number:

Preferred Language:

Next >> Cancel

1 Policies 2 Personal Information 3 Prof Designation 4 Challenge Questions 5 Challenge Phone
6 ONEMailDirect 7 Set Password

Step 6: Complete the ProfDescription section.

Then Click Next.

Profession

Select your regulatory college and input your registration number.

Regulatory College Registration Number

College of Physicians and Surgeons of Ontario

- 1 Policies
 2 PersonalInformation
 3 ProfDesignation
 4 ChallengeQuestions
 5 ChallengePhone
6 ONEMailDirect
 7 SetPassword

Step 7: Complete the Challenge Questions section.

Then Click Next.

Challenge

Challenge questions are used to verify your identity if, for example, you forget your password. Please select three questions from the drop down lists below and provide an answer.

Tips for Answers

- Choose a question only you know the answer to.
- Choose an answer that is memorable, but not easy to guess.
- You cannot select the same question more than once. You cannot provide the same answer more than once.

Mother's middle name?

What is the street number of the house you grew up in?

What was the name of your elementary / primary school?

These challenge questions are used by the service desk to verify your identity if you require assistance with your account over the phone.

Name of first pet?

What was your mother's first job?

- 1 Policies
 2 PersonalInformation
 3 ProfDesignation
 4 ChallengeQuestions
 5 ChallengePhone
6 ONEMailDirect
 7 SetPassword

Step 8: Complete the ChallengePhone section.

Then Click Next.

Phone

Should ONE® ID need to confirm that it is you using your account, we will either text a code (cellphone) or place a call (landline/cellphone) to your challenge phone number below. You must follow the instructions provided to continue. For more details, click [here](#).

Phone 1.

[Add a number \(optional\)](#)

Check if you do not have a direct number, e.g. you have an extension.

1 Policies 2 PersonalInformation 3 ProfDesignation 4 ChallengeQuestions 5 ChallengePhone
6 ONEMailDirect 7 SetPassword

Step 9: Complete the ONE MailDirect section.

Then Click Next.

ONE Mail Direct

Would you like to request a ONE Mail Direct mail box as part of your registration for ONE ID? No Yes

By selecting Yes, a ONE Mail Direct account will be created. Information regarding your account will be sent to the personal email address you provided.

1 Policies 2 PersonalInformation 3 ProfDesignation 4 ChallengeQuestions 5 ChallengePhone
6 ONEMailDirect 7 SetPassword


Step 10: Complete the SelfPassword section.


Then Click Next.

Password




Please choose a password that adheres to the rules below. To prevent unauthorized access to your account, your password should never be disclosed or written down.

Your password will be valid for one year.

*Password: 

*Confirm Password:  

Password Strength

-  Must be at least 8 characters long
-  One or more lower case letters (e.g. m)
-  One or more upper case letters (e.g. M)
-  One or more numbers.

1 Policies 2 PersonalInformation 3 ProfDesignation 4 ChallengeQuestions 5 ChallengePhone
6 ONEMailDirect 7 SetPassword

Step 11: Registration for ONE ID is Complete.

Registration Complete

Your registration is complete.

The service enrolment(s) you have been authorized for will be added to your ONE ID account and you will be able to access it using your credential. Please note your Login ID below.

Your login ID is:

Services have been listed below for your convenience. Please click on the service below to access it.

General Links

[eHealthOntario portal](#)
[ONE ID Description](#)

[ONE ID \(to manage your ONE ID account\)](#)

[OTN Telemedicine Centre](#)

[Reference Guide](#)

Step 12: PROCEED WITH EXPRESS OTN REGISTRATION.

Use OTN Express Registration Tip Sheet.