

VMware Boxer Application

The VMware Boxer application allows for mobile productivity for all-in-one email, calendar and contacts application experience.

Installing VMware Boxer to your Personal Device:

IT Help Desk will install the application on your personal device. To ensure timely installation Contact help desk in advance to schedule an appointment via:

1. Phone: Ext. 4835
2. Email: itsupport@josephbranthospital.ca

Help Desk Location:

Help Desk is located in the South Tower, Level 1, 15C16.

Installation Requirements

Please ensure you know your Apple ID or Google Play Store account details so Help Desk can proceed with installing the necessary applications on their phone.

Requires a complex phone passcode:

- Apple devices require a 6 character passcode.
- Android devices require a 4 character passcode.
 - Phone passcodes will expire every 4 months.

Installment Considerations

- All staff requesting emails to be pushed to personal devices need to be aware that they relinquish certain control over their device.
 - The IT department has the ability to:
 - remotely lock the device
 - change the device unlock code
 - remotely wipe the corporate data off the phone

Once Installed

When you come into the department Help Desk will guide you through how to use the Boxer and Browser applications.

Resetting Device

Once installed Airwatch will ask the user to reset their device roughly every 3 months.

