

August, 2020

On Wednesday, August 5th we welcomed back a small team into the redesigned information & escort role. The redesigned role sees one volunteer on the Main level and one on Level 1 information desks to provide directions and answer the phone. Many staff took the time to stop by and say 'Hello', 'Welcome Back' and 'We missed you!'



We continue to work on our plan for a staged re-entry of volunteers at the hospital. As always, your safety is a top priority for Joseph Brant Hospital. This guiding principle informs our decision making and planning. We're running a marathon together, and though we're not together in person yet, we've all got our eyes on crossing that finish line!

We appreciate your patience and continued support of the Hospital while we work on these staged and measured plans. We will continue to keep you informed and look forward to the time when we're able to be together again.

Survey highlights:

Thank you to those of you who took the time to respond to the survey we sent out in mid-July. In the survey, we asked you a few questions regarding how you were feeling about a returning to volunteering.

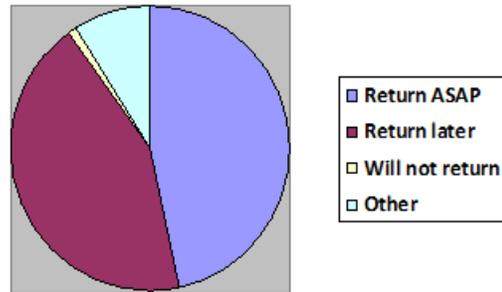
269 of you responded, and here is a snap shot of what you told us.



The overwhelming majority of responses came from members of our adult volunteer team (75%) with High School students responding in the next highest level (18%) and finally, 7% respondents come from Post-Secondary.

You represented 24 areas of service at the hospital.

46% of you told us that you are ready to come back right away and the remainder choosing either to 'wait and see' how the pandemic unfolds, or in a few cases, telling us you've chosen this time to hang up your vest.



55% of you have said that you want to go back to your pre-COVID role when the time is right. The remaining 45% still want to go back to your pre-COVID role but have let us know that you may be interested in trying something new until you're able to go back to your previous role. When opportunities arise, we will reach out.

We know COVID 19 is constantly changing and we are adapting and adjusting to our new normal. As we move forward with our redesign process, this feedback is important to know and will help as we build our plans.

Virtual volunteering

While we explore other ways for you to stay involved, we heard from Kiersten, our Recreation Therapist who is creating crossword puzzles for some of our patients. She needs help creating clues in languages other than English. This should only take an hour or two of your time and involves you writing crossword puzzle clues in your 2nd language- no formatting needed, Kiersten will take care of all that. This can be done from the comfort of your home, not in the hospital

If you're able to write a second language and have an hour or two to spare, we'd love your help. Please let Carolann know if you're interested and what your 2nd language is.