

# Family Member & Caregiver Responsibilities

## at Joseph Brant Hospital

We value the presence of family members/caregivers as partners in care for our patients. Our patients and staff need you to respect and follow these guidelines at all times while you are in our hospital to help us prevent the spread of COVID-19.

By entering our hospital as a key support person for your loved one, you are agreeing to follow these guidelines and serve as a partner for the safest possible hospital experience.

### ABOUT COMING TO JBH

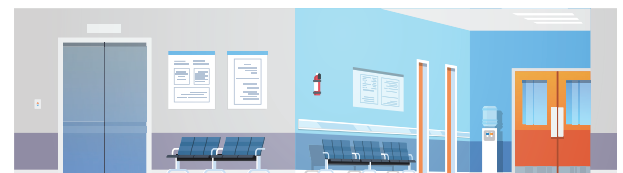
- Stay home if you are sick
- Visit during visiting hours (9 a.m. - 8 p.m.)  
**Please note:** you must complete screening prior to 7:30 p.m. to enter
- Any food brought in must be individually packaged and not shared.

### WHILE YOU ARE HERE

- Clean your hands when you enter and exit the hospital, and when you enter and exit the patient's room
- Limit travel in the building and only visit your loved one. Do not visit other patients or stand in the hallways unless requested to by staff while care/intervention being provided.
- Visitors can only consume food and beverages in designated eating areas.
- Physical distancing is still a very effective way to reduce the chance of spreading infection. All family members/caregivers are reminded to keep 2 metres (6 feet) between yourself and others.

### SERVICES

- Public washroom(s) at each site will be available for family members/caregivers. Please do not use patient washroom(s).
- We encourage family members/caregivers not to go to areas of the hospital other than the patient's room.



### ENTERING THE HOSPITAL:

**You must be a family member/  
caregiver designated by the patient**

- Enter through one of the designated entrances for family members/caregivers:
  - If your loved one is in the North Tower: Enter through the North Tower
  - If your loved one is in the South Tower: Enter through the Pedestrian Bridge or South Tower Main Entrance
- You will be screened for COVID-19 at the entrance (asked a series of questions)  
**Please note:** If you do not pass screening, you will not be able to enter
- You will be asked for your name, phone number and name of the patient you are visiting
- You must wear a face mask
- Once you pass screening please go directly to your loved one's room