

Our leadership team will be happy to assist you during your stay.

Manager, Fracture Clinic, Hand Clinic, Inpatient Surgical Units
905-632-3737, ext. 5508

Manager, Operating Room, Post Anesthetic Care Unit, Day Surgery, Endoscopy, Ambulatory Care Unit,
905-632-3737, ext. 1305

Professional Practice Educator, Perioperative Services
905-632-3737, ext. 2254

Professional Practice Educator, In-Patient Surgery
905-632-3737, ext. 2034

Patient Relations – we welcome your compliments, concerns and suggestions

905-632-3737, ext. 4949 or

patientrelations@josephbranthospital.ca

Interdisciplinary Team

We utilize an interdisciplinary team approach to enhance the quality of care you receive. During your stay you may be seen by a Dietitian, Occupational Therapist, Physiotherapist, Speech and Language Pathologist, and Social Worker

Discharge Plans

Physician and members of your care team will ensure you are informed in preparation for a smooth discharge.

Please follow your surgeon's instructions or the discharge instruction sheet provided to you.

Ensure that you have a family member or friend to drive you home.



Welcome to Surgical Services: Patients and Family Information

19/06/2018

Welcome to Surgical Services

At Joseph Brant, we are committed to providing quality patient/family centered care from admission to discharge.

We aim to meet your health-care needs, help you understand your illness and connect you to the care and services you may require after discharge.

Visiting Hours

24 hours a day according to patient preference and patient care needs

Please speak with your nurse about which family members and/or significant others you wish to be involved in your care while you are at the hospital. They will be welcome 24 hours a day, based on your preference and care needs. For your safety and wellbeing, we may interrupt a visit to provide patient care

Telephone Calls

Telephone calls about your loved one can be made at any time of the day or night.

The hospital phone number is:
905-632-3730

5 South 100, ext. 4139
5 South 200, ext. 4834

What is a Family Spokesperson?

Please let your nurse know if you have chosen one of your family members to be your spokesperson. Your spokesperson (or “Care Partner”) is a family member that can help communicate between our hospital staff and your family.

The doctor will give out information and test results only to the patient, family spokesperson and the next of kin or substitute decision-maker.

Courtesy Services

Tim Horton’s

Tim Horton’s is on the main floor of the north tower next to the pharmacy. It is open from:
6:30 a.m. to 8:30 p.m. - Monday to Friday
7:30 a.m. to 7:30 p.m. - Saturday & Sunday

La Prep

La Prep is located on the first floor. It is open Monday to Friday 8:00 a.m. to 6:00 p.m.

Vending Machines

Located on the first floor along the wavy wall.

Golden Care Pharmacy

Personal care items, assistive devices, and medication.

Hours of operation:

Monday to Friday 8:30 a.m.- 7:00 p.m.

Saturday 9:00 a.m.– 3:00 p.m. & Sunday 10:00 a.m. - 2:00 p.m.