

# aTouchAway

aTouchAway is an easy-to-use mobile application that connects health care providers to patients and their families and loved ones. aTouchAway enables patients to manage their care or recovery safely at home – reducing hospital visits, and improving the care experience.

## Simple and Secure Communication



### Video Calling

Talk face-to-face with your health care team.



### Alerts & Reminders

Respond to personalized alerts and reminders set by your health care team.



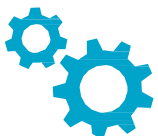
### One Touch Access

Alert contacts and get support with the touch of a button.

aTouchAway is offered as part of our hospital's Early Supportive Discharge Initiative.

# Medicine

You qualify to use aTouchAway because your health condition is considered stable and does not require acute hospitalization as assessed by your physician and healthcare team during this hospital visit.



## Setup

Accept and explore the aTouchAway Toolkit

- Samsung Galaxy Tab A with wall charger/power cord
- AboveTek desktop based tablet holder/stand
- Valit Personal Emergency Alert Device (optional)



## Practice

At your Discharge Meeting

- Create an account
- Add contacts
- Make and receive calls
- Manage reminders
- Share information



## Check-in

With a Patient Navigator

- Within 24 hours
- Once per week, thereafter



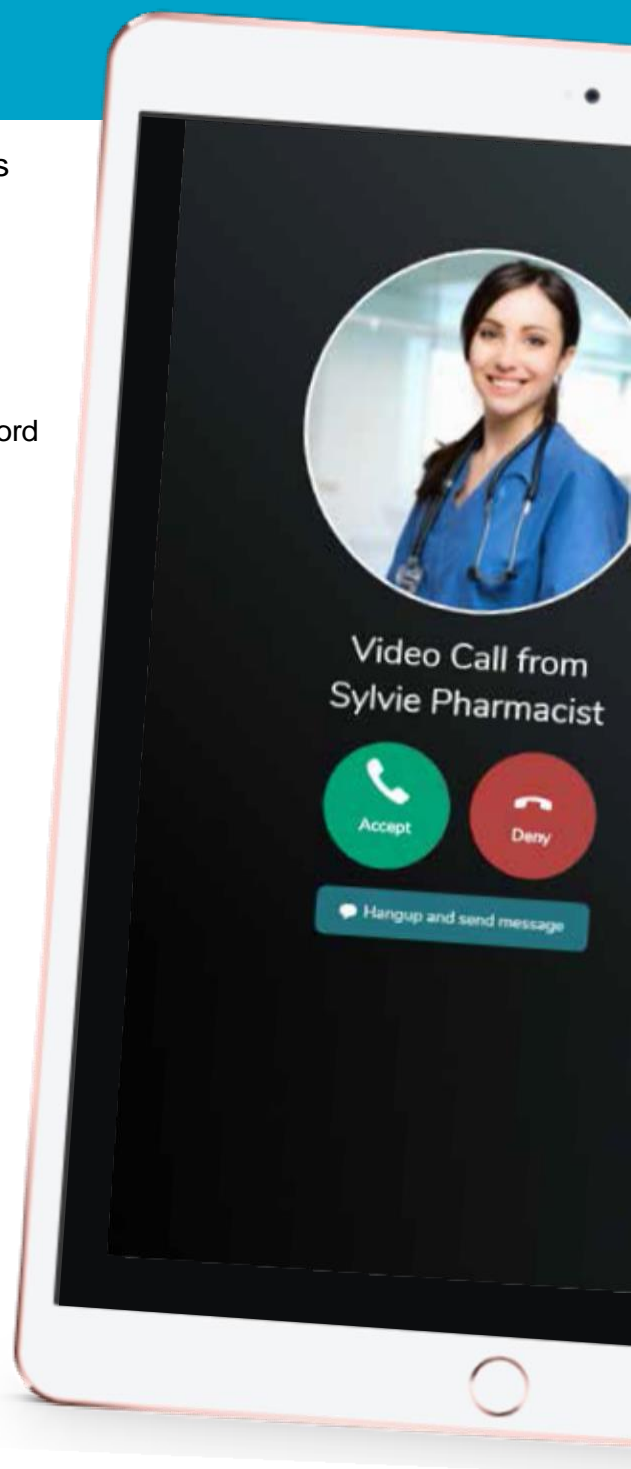
## Finish

With approval from your health care team

- Return the aTouchAway Toolkit to the JBH Security Office, Main Floor, South Tower

## Support

This program is not a replacement for urgent or emergent medical care. If you feel your health is at risk, please call 911 or go to the closest hospital emergency department.



**Patient Support**  
905 632-3737 ext. 1299

**Technical Support**  
1 855 561-4591



