



# Joseph Brant Hospital Annual Report 2013-2014

Celebrating excellence in quality care, safe care and exceptional customer service.

### Visit Us

Joseph Brant Hospital  
1230 North Shore Blvd.  
Burlington, ON L7S 1W7

### Call Us

Main Line:  
905-632-3737

Redevelopment Hotline:  
905-632-3737 x 2136

### Help Us

By donating to the JBH Foundation, you will not only be helping to meet the immediate critical needs of our hospital, but you will also help to define the way health care is provided in our community for years to come. Whether your contribution is large or small, every donation makes a difference. Contact our Foundation at [jbhfoundation.ca](http://jbhfoundation.ca) or 905-336-6499.

To volunteer, contact Volunteer Services at [josephbranthospital.ca](http://josephbranthospital.ca) or 905-637-3737 x 1443.

### Connect with Us

[josephbranthospital.ca](http://josephbranthospital.ca)



As the only acute hospital in Burlington, Ontario, Joseph Brant Hospital (JBH) has been caring for the communities of Halton and Hamilton since 1961. With a strong focus on quality, patient safety, and exceptional customer service, we are committed to serving the health care needs of our patients and families from Burlington, Waterdown, Flamborough, Stoney Creek, Hamilton and beyond.

JBH offers a wide range of patient programs including Medicine, Surgery, Emergency, Maternal and Child, Mental Health, Rehabilitation and Complex Care. The hospital also provides clinical services such as cancer care, diagnostic imaging, laboratory services, diabetes care, speech language pathology, ophthalmology and more. Located in the Hamilton Niagara Haldimand Brant (HNHB) LHIN (#4), JBH collaborates with other health service providers as we participate and support many key regional programs.



664  
VOLUNTEERS

1,541  
EMPLOYEES

159  
Physicians

398  
Number of  
Students Trained

1,506  
BIRTHS

13,435 Inpatients  
Admissions

239 Inpatient beds  
18,591 Surgeries  
(inpatient and day)

46,776  
Emergency Visits

123,628  
Ambulatory Visits (outpatient)  
& Diagnostic Imaging

We will achieve our **Vision:**  
Compassionate Care. Exemplary  
Service. Every Time.

We will deliver on our **Mission:**  
We are committed to exemplary  
health care. We are focused on  
clinical excellence, quality and  
patient safety. We have a passion  
for service.

We will live our **C.A.R.E.  
Commitment Values:**  
Compassion. Accountability.  
Respect. Excellence.

# JBH AT A GLANCE



Eric Vandewall Don Wray

We at Joseph Brant Hospital (JBH) have continued to provide quality care, safe care, and exceptional customer service to the citizens of Burlington and our surrounding area. Our focus is on **making every patient experience a great experience**. This is our number one priority and together our physicians, staff, and volunteers work very hard to ensure that your visit to the hospital is the best it possibly can be.

This past year has been no different and we are excited to share with you some of the new initiatives and changes that we have made that will positively impact your experience at JBH. The following are some of the highlights that we are most proud of this year.

We take great pride in informing you that in early spring 2014 we were notified by Accreditation Canada that our organization has been awarded 'Accreditation with Exemplary Standing' ([www.accreditation.ca](http://www.accreditation.ca)).

JBH met 98.5 per cent of 2,278 criteria and had no unmet Required Organizational Practices. This is an increase of more than seven per cent since JBH's last accreditation in 2011. This is an incredible achievement for our hospital and recognizes the work of our dedicated team. It truly signals how far we have come in a very short period of time.

We have also heard wonderful news about our Hospital's Redevelopment and Expansion Project. In late November 2013 Minister of Health and Long Term Care Deb Matthews visited our hospital to announce a re-scoping of our capital project that would include a new seven-storey patient care tower, a new Emergency Department and Intensive Care Unit located in the patient care tower, nine new operating rooms and an expanded Cancer Care Clinic, and an increase to 70% single patient-rooms with private bathrooms across the hospital and lots of natural light.

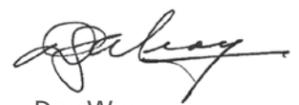
By July 2014 we will also see the completion of phase one of our Hospital Redevelopment and Expansion Project. The crown jewel of the phase one project is the Halton McMaster Family Health Centre, a joint project between McMaster University, City of Burlington, Halton Region, Family Medicine physicians, and JBH.

This year marks our fifth consecutive year that we have achieved a balanced budget in accordance with our Hospital Service Accountability Agreement. A great deal of perseverance and hard work by staff members of each hospital department and program is very much appreciated and it has gone a long way in making this accomplishment a reality. A balanced budget position was achieved with no impact on care provided at the bedside, something we plan and strive for each year.

As we look into the future, more changes are being planned to improve the patient experience. The most important area is improving our patient flow. We have already begun implementing beneficial projects and initiatives such as creating a new Patient Flow Steering Committee and introducing LEAN processes into the hospital (adapted from Toyota to reduce inefficiencies and improve the overall value of their end product to customers) This is a good start in tackling a very difficult challenge, a challenge that we will continue to make a priority at JBH.

The pace of change over the past five years has been steady and we have seen excellent results from our efforts. We are very proud of our numerous achievements and successes, and how as a 'hospital team' we have been able to move forward one step at a time. An exciting future lies ahead for Joseph Brant Hospital and let us thank you all for the part that you have played in making a patient experience, a great experience.

  
Eric Vandewall  
President and CEO

  
Don Wray  
Chair, Board of Governors

# 2013-2014 BOARD OF GOVERNORS



Stephen Friday

## A WORD OF THANKS

During this past year, Stephen Friday stepped down from his position as the Chair of the Joseph Brant Hospital Board of Governors, after 8 years of being a dedicated and passionate volunteer member. Under Stephen's leadership and support, JBH officially began construction on Phase 1 of our hospital's Redevelopment and Expansion Project, JBH signed the \$60 million Contribution Agreement with the City of Burlington and JBH achieved another consecutive balanced budget. Stephen's passion for quality and service shaped the hospital's strategic plan and will continue to be a focus for our Board and organization in the future. The Board of Governors and the Senior Leadership Team would like to thank Stephen Friday for his outstanding work and commitment to JBH.

**Back Row, from Left to Right:** Dominic Mercuri, Brian Heagle, Robert Hamilton, Mary MacLeod, Michael Pautler, Brent Scowen, Kathryn Osborne, Dr. Paul Faulkner. **Middle Row, from Left to Right:** Mae Radford, Debra Carey, Krista Attwood, Eric Vandewall, Sandra Edrucht, Dr. Patrick Killorn, Dave Dean. **Front Row, from Left to Right:** Marianne Meed Ward, Donald Wray. **Missing:** Don Dalicandro



# QUALITY & SAFETY

Every patient deserves a safe, quality care experience and at JBH this is our top priority. We will be a top performing hospital, recognized in our community and beyond for achieving our targets and demonstrating a culture of quality and safety.

## JBH Receives Exemplary Accreditation Results

JBH participated in a voluntary hospital-wide Accreditation review in Spring 2014. Accreditation Canada sent external surveyors to the hospital to spend three days with our health care providers, patients and families in reviewing our processes and practices.

**JBH received 98.5%, meeting 2,238 out of 2,278 requirements!**

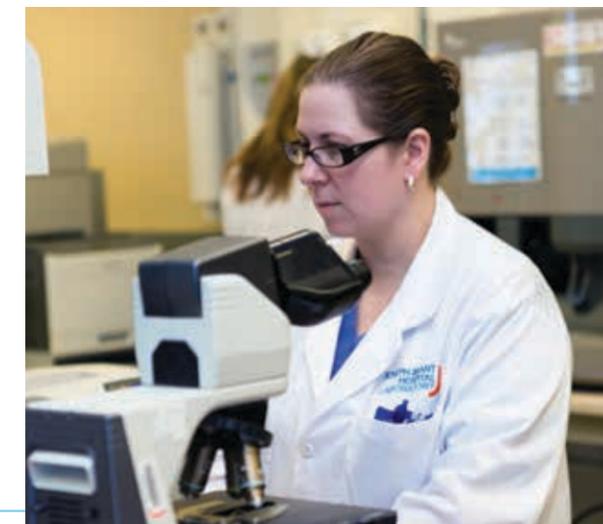
### JBH received Accreditation with Exemplary Standing – the highest designation an organization can receive.

Accreditation Canada gave an overwhelmingly positive report which highlighted the organization's commitment to quality improvement, patient-centered care and teamwork! Congratulations to our staff, physicians, volunteers and Board for your incredible work done over the past three years and especially in preparing for Accreditation 2014.

## Patient Care Order Sets

After a year of **hospital-wide collaboration and effort**, the hospital unveiled new standardized Patient Order Sets in June 2013. Patient Order Sets ensure all care providers give the same evidence-based care to the patient, which ultimately increases patient safety. The Patient Order Sets are continuously reviewed to ensure that current evidence and best practices are incorporated into the order set and subsequently, patient care.

**Using current evident and BEST PRACTICES to provide quality, safe patient care.**



## Outstanding Laboratory Accreditation Results

JBH's Laboratory underwent the Ontario Laboratory Accreditation (OLA) in May 2013 – a mandatory review that is independent from the hospital-wide Accreditation. **The Lab had outstanding results, meeting 96.75% of the requirements.** These results are a true representation of our Lab staff's commitment to quality care and teamwork.

## Quality Improvement Plan (QIP)

Every year, Joseph Brant Hospital sets goals to further improve the quality and safety of our care to patients. These goals are submitted in a Quality Improvement Plan (QIP) to Healthy Quality Ontario every year. Our progress is tracked and reported at josephbranthospital.ca. There is a reason these are goals – because they can be challenging to meet and create a constant target for us to strive towards. These efforts are reported each week at JBH's Quality Wall. *(pictured left)*

In 2013/14, significant work was done within each target to progress the hospital toward meeting these goals:

### Hand Hygiene Compliance (Before Patient Contact)

2013-14 Target	2013-14 Performance
85%	89%

JBH met and exceeded its target for this goal. Statistics were shared by department each week at the Quality Wall and on each unit. Hand hygiene audits, results and reminders were discussed at the department huddle meetings to keep it top of mind.

### Alternative Level of Care Days

2013-14 Target	2013-14 Performance
<=17.0%	20.4%

JBH came close to achieving this goal. JBH continues to foster strong relationships with our partners at CCAC, long-term care facilities and retirement homes to ensure that patients are able to be placed in an appropriate, safe destination. Our staff works closely with patients, families and partners communicating expectations and the next steps in the patient care plan.

### Patient Readmissions within 30 days

2013-14 Target	2013-14 Performance
<=12%	13.5%

JBH came close to achieving this goal. JBH performs weekly reviews of any patients readmitted to the hospital within 30 days with the same diagnosis to explore how to avoid patient returns to hospital and apply the lessons learned to future cases. JBH also works closely with our partners to ensure patients receive the support they need upon discharge, decreasing risk of readmission.

### Emergency Department Inpatient Length of Stay

2013-14 Target	2013-14 Performance
<=39.0	52.8

JBH continues to improve processes to bring us closer to this important target. Over the busy winter season, JBH experienced a significant increase in patient volumes and patient acuity, increasing the number of patients being admitted to the hospital from the Emergency Department. Hospital leadership implemented many initiatives this year to help drive down the number of hours spent in the ED before being moved to an inpatient unit and ultimately improve patient flow.



# EXCEPTIONAL CUSTOMER SERVICE

At JBH, we know the value of an exceptional experience for our patients, their families and caregivers. We continue to focus on improving service by ensuring that physicians, staff and volunteers see themselves as part of the team responsible for delivering an exceptional customer service experience.

### A Culture of Excellence

Our hospital knows how **important it is to provide exceptional customer service** to our patients, families and visitors. This year, JBH staff focused on service excellence, as we planned and implemented the multi-year strategy developed in 2013 to enhance the service culture and patient experience. The committee was dedicated to areas of patient satisfaction, pride in our environment, acknowledgement and introductions and ED initiatives.



### Making our Hospital more Senior Friendly

Senior Friendly Hospital (SFH) Strategy was developed by the Local Health Integration Networks (LHINs), and identified as a **province-wide priority**. JBH focused on two SFH priority areas this year: Delirium and Functional Decline. JBH lead a pilot project from June to December 2013, with staff screening patients over the age of 65 for delirium with a quick 4-question assessment tool. The outcomes from the JBH pilot project are now being analyzed by the Regional Geriatric Program in Toronto and Sunnybrook Hospital to determine the feasibility of province wide screening for delirium and functional decline of patients in all hospitals. In 2014, SFHs are committed to focusing on Least Restraint, Urinary Catheter Protocols and Mobilization initiatives. Other senior friendly programs at JBH include the Hospital Elder Life Program (HELP) implemented in 2007 and the Eating Matters Program started in 2011.

**Our delirium pilot project research is being used to make decisions that could positively impact care province-wide.**

### Patient Satisfaction Surveys

This year, JBH began using technology to assist in the collection of survey data. Electronic, **real-time surveys allow patients and families to give feedback** to the hospital on their patient

**In Diagnostic Imaging, 89.7% of patients stated that they would recommend the hospital based on their experience. In the Emergency Department, 98% of patients felt that they were treated with dignity and respect.**

experience so that we can provide better quality care, more immediately. Diagnostic Imaging launched the use of a kiosk style survey tool in June 2013. In the Spring 2014, the Emergency Department began using trained volunteers to administer patient surveys on iPads and the Intensive Care Unit is currently in the process of implementing similar iPad based surveys. Measuring and evaluating the satisfaction of our patients and visitors is an example of how JBH continually aims to improve our performance.

### Connecting with our Community



In Fall 2013 JBH launched our social media channels: Facebook, Twitter, LinkedIn, Google+, YouTube and Instagram. Through

**5168 Facebook fans & 631 Twitter followers**

Social Media, the hospital **can interact with and listen to our community** of staff, patients, visitors, local businesses and residents. We

reach out and engage our followers by sharing achievements, initiatives and stories of JBH's quality care, safety and exceptional customer service. Follow us on all of our channels!

The hospital also launched a new website in 2013, guided through community and staff feedback as well as collaboration and engagement across the organization. The new JBH website is truly a dynamic, leading-performance healthcare site, designed as a one-stop resource for anything related to JBH.

### JBH Becomes a Smoke-Free Site

Joseph Brant Hospital is **committed to providing a healthy environment** for our patients, staff, physicians, volunteers, patients and visitors. In November 2013, JBH joined other Ontario hospitals in becoming a Smoke-Free site. JBH provided staff and patients with access to resources for quitting and ran an educational campaign for our hospital visitors and community with information about this initiative. Thank you to our community for supporting this initiative as JBH makes smart steps towards healthy living.



# INSPIRED PEOPLE & TEAMWORK



Our industry is one of people serving people and we want to ensure that we have a talented team that meets and exceeds the needs of our patients every day. At JBH, we are recognized for finding and keeping the best talent in health care and other sectors through a strong leadership culture while being an employer and partner of choice.

## Celebrating the 1st Graduating Class of JBH Family Medicine Residents

In 2011, the hospital became the Halton Residency Site for the Department of Family Medicine at McMaster University. Joseph Brant made a **strong commitment to education** through this collaboration and since then has supported a number of core and elective Family Medicine Resident Rotations, with Residents working closely alongside our JBH physicians. Our first five Residents, who began at JBH in 2011, graduated from the two-year program in June 2013. One of these Residents, Dr. Andrea Meneses (pictured left), has continued providing care right here at JBH and she also works at the Halton McMaster Family Health Centre, which is set to open at Joseph Brant Hospital later this summer.

**40%** of the graduating Residents are retaining a practice locally within the Halton Region.



## Hiring our Employees

This year, our Human Resources (HR) Team focused their expertise and skills on Recruitment and Retention by successfully completing their Registered Professional Recruitment (RPR) designation. HR introduced competency focused behavioural-based interviewing which included questions on customer service, quality and safety to align with the JBH corporate strategy. Working in collaboration with HR, managers have **successfully hired and retained top talent**. Through these efforts and countless improvements in how HR support our staff, there has been a significant reduction in vacancies and a high retention rate this year.

**7%** overall reduction in vacancies, from **11%** in 12/13 to **4%** in 13/14.

## Nursing Graduate Guarantee Initiative (NGG)

Joseph Brant Hospital is participating in the HealthForceOntario NGG, which aims to ensure Ontario new graduate nurses have the opportunity to participate in a full-time nursing orientation. Through this program, the hospital places **new graduates on our patient units** between 13-26 weeks that bridges to a full-time position on the Clinical Resource Team. The new graduate nurse, with support from the assigned educator and mentor, identify learning needs, accept and complete assignments within the shift's time frame, maintain open communication by

**New graduates and experienced staff learn from each other to provide the best care for our patients.**

discussing and reflecting on the successes and challenges experienced during the initiative.

## Employee & Physician Recognition Awards

In 2013, JBH **celebrated over 200 staff and physicians** who have been employed at the hospital for a milestone number of years: 5, 10, 15, 20, 25, 30, 35, 40, 45 years. A sincere thank you to our employees who have chosen to

JBH is proud to have an employee who has worked at JBH for **45 years**, showing incredible commitment to JBH!

make JBH their place of employment for so many years, as they care for our patients and community.

## Quality Workplace – Silver

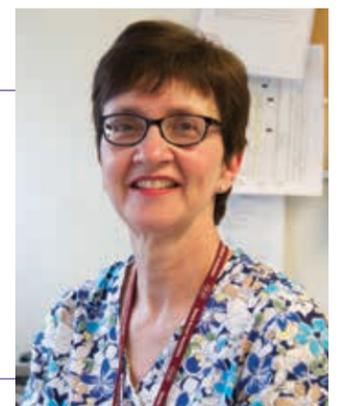
JBH was honoured with a **Quality Health Care Workplace Award (QHWA) – Silver in 2013**. This is the second year in a row we have been selected for the Silver designation.



The QHWA is a partnership of the Ontario Hospital Association and the Ministry of Health and Long-Term Care – HealthForceOntario. The award recognizes organizational efforts to improve the health care workplace to support quality of work life for staff and the environment in which staff work.

## Late Career Nurse Initiative

In 2013, Joseph Brant Hospital was awarded funding for the Late Career Nurse Initiative. This program enables nurses who are nearing the end of their career to apply their extensive knowledge and skills to projects or roles in the hospital for a specified length of time. The hospital is able to benefit from the **nurses' rich experience in patient care** to the development of valuable projects. This year, we utilized the expertise of these nurses in the following projects: Team Leaders: Developing Leadership at the Point of Care; Advancing Palliative Care: Understanding the Role in Acute Care Settings.



# INNOVATION



By continually focusing on partnerships, we can find innovative opportunities for customized programs and increased services. Fostering a culture of innovation encourages collaboration with others to leverage scarce resources while delivering a positive experience to our patients and their families. At JBH, we demonstrate innovation in health care.

## Patient Mobility in the ICU

In 2014, the ICU implemented evidence-based practice changes to develop a process for **early mobilization of critically ill patients**. Movement, whether it be performing bed exercises, sitting at the edge of the bed or by actually getting up and walking, speeds recovery time, decreases length of stay and can assist with preventing complications from remaining immobile. The success of this project is seen in increased mobility of ventilated patients including a patient who, with the help of his Physiotherapist and interprofessional team, was able to walk to another unit and use the exercise stairs (pictured left). This is a huge accomplishment for someone on a ventilator – helping not only the patient’s overall health, but his and his family’s outlook.

Our physio team encourages movement and exercises to help our patients get better, quicker.

## ICU Patient Checklist

In the ICU, an interprofessional team of staff and physicians gather each day to discuss the care of each patient in the unit. Based on a recommendation by our Critical Care Quality of Care Committee, a care checklist was implemented in the form of an acronym “DREAMFASTHUG.” Each letter of the acronym represents a component of care for ICU patients and reviewing this acronym checklist at the team’s daily discussion **ensures consistent and thorough care**. The use of this checklist tool is not a standard practice in hospitals across Ontario, but it has been implemented successfully in other institutions. Since implementation at JBH earlier this year, the department has seen a fast uptake of the tool and we will continue to monitor improvements to the quality and safety of care provided.

## Patient Navigators

Patient Navigators work collaboratively to ensure and coordinate care for the **best patient experience and outcomes**. They facilitate the continuity of patient

“Discharge” (leaving the hospital) can be complicated, so at JBH, this planning often starts as soon as patients are admitted, so that patients don’t need to wait when they’re ready to move on in their care.

care from hospital admission to discharge, making sure that along the patient journey clinicians, caregivers or community supports are informed and aware of decisions, care and plans for discharge from hospital. This year, the JBH Medicine program incorporated two patient navigators and have seen great results with the addition of these staff on their teams.

## Testing an Access Restore Model of Care

The Assess Restore Pilot Project was an exciting opportunity for JBH this year, funded by the LHIN. JBH trialed an interdisciplinary

9 different professions worked together to support the Access Restore Pilot. Collaborating in care provides richer care for our patients.

team to treat patients in any part of the hospital, including the ED. By our teams working together sooner with patients, to reduce patient deconditioning and lessen

the need for rehabilitation, we saw **shortened lengths of stay in hospital and patients on a path towards a successful discharge**. The trial project, which lasted from January to March 2014, was well received by patients and families, appreciating the extra care and support they received from the Assess Restore Team.

## A second CT Scanner

As a part of our Hospital’s Redevelopment and Expansion Project set to be complete in

Additional equipment helps our community get the care they need right here at home.

2018, Diagnostic Imaging is being planned with two CT Scanners. Recognizing our community’s need for access and improved wait

times, JBH has successfully obtained the Ministry’s approval for that second future CT Scanner to be purchased and utilized now in the existing department. The addition of a second scanner will **improve our community’s local access to this important equipment**.

## Music Therapy for Infants in Our Care

In January 2014, the Maternal & Child Unit received \$2000 from Starlight Children’s Foundation and Toys ‘R’ Us Canada through the Starlight Grant Program for children’s programming based on distractive entertainment.

JBH used the grant to fund a Music Therapy pilot project. Studies show that **music therapy decreases infant and parent anxiety** during medical procedures, provides meaningful stimulation and supports development in infants. A Music Therapist with Accent Music Therapy regularly visited the JBH Level 2B Nursery to gently play for the infants. The program has been well received by parents and their infants who may be facing difficult challenges in the higher level of care nursery.





# LEADING PERFORMANCE

We recognize the need to deliver sustainable and exceptional care to our patients in an environment of limited resources and growing accountability. At JBH, we demonstrate that we are leading performers in quality, safety and service by effectively using resources and leveraging opportunities.

### Attracting Top Talent

In 2013, Joseph Brant Hospital's Mental Health Program announced the addition of a **new full-time Child Psychiatrist, Dr. Andrej Brajovic** (pictured left). This is the first time in many years that the hospital has had a full-time child psychiatrist on staff. With his addition to the hospital, JBH will no longer need to depend on overloaded community resources to support our young patients. Dr. Brajovic works with outpatient children, teens and their families to recognize and assess mental health disorders and develop comprehensive treatment programs. He also provides outpatient treatment to young patients seen in the hospital's ED who are experiencing crisis situations.

Since Dr. Brajovic's arrival at JBH, the hospital has seen a **283% increase in psychiatrist care for child and adolescent outpatients.**

### Advancing Technologies

Joseph Brant Hospital is dedicated to making our technology systems as advanced as possible. In 2013, the hospital identified the important areas where **technology is key to our success.** Using those key areas, a roadmap was developed, prioritizing several initiatives that will allow us to move forward as a leader in technology in healthcare. Some of these projects include a new nurse call system, a unified communication system, an integrated building automation system, integrated bedside terminals for patients, way-finding kiosks and more.

**70+ projects** have been identified to **advance the hospital's technologies** into the future of care.

### Enriching our Staff Education

In 2013, JBH was excited to launch our interprofessional Grand Rounds series - an educational series of presentations open to all hospital staff as well as paramedics and community pharmacists, which **fosters learning opportunities and clinical partnerships in the community.** Each week, staff come together to learn about different areas of research, best-practices, initiatives and more, allowing our staff to be educated

### Sharing our Knowledge

The outstanding clinicians at Joseph Brant Hospital have worked tirelessly to have **JBH recognized as a leader amongst our peers in the areas of research, best practices and innovation.** Through JBH leading research and implementation of best practices in such areas as Least Restraint and Mobility, the hospital is now sought after to present at numerous academic conferences across Canada.

and encouraged to provide leading-edge, innovative care to patients.

### National Institute Stroke Scale

JBH is proud of its collaborative effort in implementing the National Institutes of Health Stroke Scale (NIHSS) standardized tool to staff this year. The NIHSS is an 11 item, standardized stroke severity scale used to assess and describe neurological symptoms in acute stroke patients. This scale will provide objective assessments of patients to **ensure the most**

**The stroke scale is another tool JBH uses to ensure we give the right care at the right time.**

**appropriate treatment is given to patients as soon as they present with stroke-like symptoms.** Front line nurses worked alongside

the hospital-wide Stroke Committee to develop, implement and evaluate the use of this tool.

### Cultivating change in the Mental Health Programs

In a continual effort to improve how we serve our patients, the Mental Health program made significant strides in enhancing care in 2013-2014. A **Consumer Advisory Committee was established this year to bring our patients, families and staff together** to ensure our program is continually striving to see opportunities and provide the very best care our patients need. Through discussions and feedback with our clients and stakeholders, a comprehensive Standards of Care was developed for managing suicidal clients, defining standardized tools and processes for clinicians to support our high risk patients. JBH also implemented a Dialectical Behavioural Therapy Program (DBT) to support patients with moderate to severe borderline personality disorders. The costly training for staff to provide this type of program was previously out of reach for many community hospitals, however through one-time LHIN funding JBH now can provide this much-needed program closer to home. Change was also seen on the Inpatient Mental Health Unit this year, as the department underwent renovations to improve the environment for patients and staff.



# MILESTONES 2013-14

Joseph Brant Hospital's new Era of Healthcare is being realized - this is an immensely exciting time for us. We are in the midst of the biggest Redevelopment and Expansion Project that our hospital has ever seen and the next few years will mark a significant healthcare investment in our community.

The new hospital will enable and support exceptional patient care in a cutting-edge facility. This year, JBH experienced many exciting Redevelopment achievements.



## Construction of the Halton McMaster Family Health Centre (HMFHC)

This past year, JBH's Phase One of construction went from Groundbreaking in March 2013 to nearing completion. Working tirelessly through one of the coldest winters on record, our construction team has forged ahead with Phase One: the building of the HMFHC, hospital administration offices and the 800+ space parking facility, just off Lakeshore Road.

The new health centre will care for 10,000 patients and expects 45,000 visits a year in the first-floor clinic. The building shared by the university and hospital, will also have administration space on the second and third floors for JBH and the Department of Family Medicine of McMaster's Michael G. DeGroote School of Medicine. The centre will serve as an educational campus for Residents. JBH is proud to partner with McMaster, giving residents the opportunity to experience hands-on learning in a hospital setting.

## Celebrating with Staff

This fall, JBH and McMaster University celebrated a major construction milestone in the building of the HMFHC. JBH hosted representatives from McMaster University, the City of Burlington and Region of Halton to literally sign off on construction of the joint Lakeshore Road building which will house the Halton McMaster Family Health Centre.

Special guests gathered on site with our staff to etch their signatures on a steel construction beam, which was lifted into place in the new HMFHC.

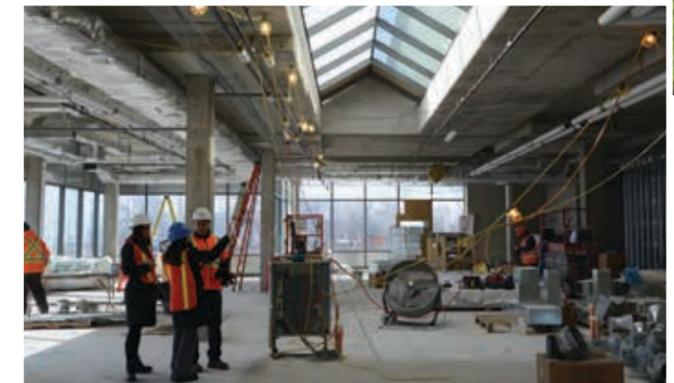


## Expansion Announcement for Our New Hospital

On November 25, JBH welcomed Minister of Health and Long Term Care, Deb Matthews as she announced our hospital's re-scoping of the original 2007 Redevelopment and Expansion Project.

Highlights of the new hospital announced by Minister Matthews included:

- 172 bed, seven-storey tower
- New Emergency Department
- 28 new Intensive Care Unit
- 70 percent single-patient rooms across the hospital
- 9 New operating rooms
- Expanded medical, surgical and outpatient services
- Expanded Cancer Clinic
- Renovated Level 2B Nursery
- Expanded diagnostic services



## Request for Proposals for Our New Hospital

The Request for Proposals (RFP) was issued to the three teams already shortlisted to design, build and finance the second phase of the Redevelopment project. The new hospital construction is anticipated to begin in 2015 and to open in 2018.

# BUILDING JBH OF THE FUTURE

## About Our Redevelopment and Expansion Project

- A new seven-storey patient tower housing the new Emergency Department
- 144 single patient rooms – an increase to 70% single patient rooms across the hospital
- Patient rooms with 3 piece washrooms and many of the comforts of home
- 9 new state-of-the-art Operating Rooms
- A new Intensive Care Unit
- An expanded Cancer Clinic
- State-of-the-art technology and equipment
- Significant renovations to existing clinical programs in the hospital
- The new parking facility for patients and staff will open in the summer of 2014 and will eventually have linked access via a covered bridge into the new hospital, when it is completed in 2018
- The Redevelopment and Expansion Project is our commitment to the future of care for patients, families and staff in a leading-edge facility.



Artist Rendering of the HMFHC



STATEMENT OF OPERATIONS

**JOSEPH BRANT HOSPITAL**

Statement of Operations

Year ended March 31, 2014, with comparative information for 2013

	2014	2013
<b>Revenues:</b>		
Ministry of Health and Long-Term Care	\$ 125,702,372	\$ 125,269,925
Inpatient services	4,644,334	5,156,147
Outpatient services	7,579,135	7,255,897
Other income	8,768,850	8,666,914
Amortization of deferred capital contributions relating to equipment	1,467,780	2,212,261
<u>Ex-global income</u>	<u>4,568,303</u>	<u>4,628,876</u>
	152,730,774	153,190,020
<b>Expenses:</b>		
Salaries	\$ 81,582,520	\$ 79,826,355
Employee benefits	20,222,837	18,540,402
Fees to medical staff	12,941,750	14,166,755
Drugs	5,357,219	5,667,814
Medical and surgical supplies	9,401,043	9,766,851
Other supplies and expenses	19,432,010	20,428,317
Amortization of equipment	3,790,460	4,344,755
	152,727,839	152,741,249
Excess of revenues over expenses before the undernoted	2,935	448,771
Amortization of deferred capital contributions relating to building	1,325,436	1,538,612
<u>Amortization of building</u>	<u>(1,642,480)</u>	<u>(1,891,916)</u>
	(317,044)	(353,304)
<u>Excess of (expenses over revenues) revenues over expenses</u>	<u>\$ (314,109)</u>	<u>\$ 95,467</u>

**JOSEPH BRANT HOSPITAL**

Statement of Financial Position

March 31, 2014, with comparative information for 2013

	2014	2013
<b>Assets</b>		
<b>Current assets:</b>		
Cash and short-term investments	\$ 25,274,236	\$ 28,230,243
Accounts receivable	12,587,342	7,910,379
Grant receivable from Ministry of Health and Long-Term Care	76,876	76,876
Grant receivable from Joseph Brant Hospital Foundation	1,433,035	913,539
Due from The Joseph Brant Trust	29,218	17,704
Inventories	635,333	635,213
Prepaid expenses	1,230,450	842,521
<u>Total current assets</u>	<u>41,266,490</u>	<u>38,626,475</u>
Interest in The Joseph Brant Trust (note 7(c))	1,698,643	1,491,780
Capital assets, net (note 2)	61,017,044	39,541,229
<u>Total assets</u>	<u>\$ 103,982,177</u>	<u>\$ 79,659,484</u>
<b>Liabilities and Net Assets</b>		
<b>Current liabilities:</b>		
Accounts payable and accrued liabilities	\$ 27,485,523	\$ 24,986,391
Deferred revenue	600	49,899
Current portion of obligation under capital leases (note 3)	537,072	636,956
<u>Total current liabilities</u>	<u>28,023,195</u>	<u>25,673,246</u>
Obligation under capital leases (note 3)	851,764	282,439
Long-term liabilities (note 4)	10,306,071	9,714,412
Deferred capital contributions (note 5)	61,646,999	40,727,993
<u>Total liabilities</u>	<u>\$ 100,828,029</u>	<u>\$ 76,398,090</u>
<b>Net assets:</b>		
Invested in capital assets (note 6)	19,688,886	16,720,193
<u>Unrestricted</u>	<u>(17,033,381)</u>	<u>(13,750,579)</u>
	2,655,505	2,969,614
Accumulated remeasurement gains	498,643	291,780
<u>Total net assets</u>	<u>3,154,148</u>	<u>3,261,394</u>
Commitments (note 11)		
	\$ 103,982,177	\$ 79,659,484

CELEBRATING OUR STAFF

STATEMENT OF FINANCIAL POSITION

# AUXILIARY AND VOLUNTEER RESOURCES

## MESSAGE FROM THE BOARD CHAIR



This year the Auxiliary to JBH is celebrating its 55th Anniversary. From humble beginnings our organization has grown because of the amazing women and men who are committed to making Joseph Brant Hospital the best it can be through the sharing of their time. Without our members, neither our businesses or our fundraising events could be successful. Thanks to their vision, commitment and leadership we are in the position to prosper today.

In November, we had the pleasure of celebrating the induction of Linda Gasson and Ann Posavad into the provincial Life Membership of the Hospital Auxiliary Association of Ontario. Linda has given 26 years as a volunteer in numerous roles throughout the hospital from car seat training to the information desk. Linda is currently a valued member of the gift shop team. Ann has given 16 years as a volunteer mostly at the reception desk in the Emergency Department. In addition she has sat on the Auxiliary Board and related committees.

Congratulations to both Linda and Ann for their well-deserved recognition as Provincial Life Members.

Continuing with the vision and commitment shown by Auxiliary members since the creation of the Auxiliary in 1959, the Auxiliary Board is working to reform the Auxiliary legal structure in order to protect the success of our current operations and maximize our opportunity for potential future businesses within our new hospital. This year the Board has focused its energies on exploring incorporation and becoming a registered charity.

Our Auxiliary members give their time and creativity throughout the year to develop and host events that generate the funds for our pledge and also to support the critical needs of the Hospital. Our annual Auxiliary Auction has been a steadfast and successful Auxiliary fundraiser (and in fact the largest single fundraising event for the Auxiliary) for over 15 years and we salute the many volunteers who have been instrumental in the success of raising over \$800,000 toward various medical equipment. Many of those committee members have decided to step down and take a well-deserved break. I'm sending out a very sincere thank-you to all to have contributed to the Auction in the past. The event will continue with renewed leadership and the committee is actively planning the fall Auction.

As a result of the many fundraising events, the sales in the Hospital Gift Shop and the thousands of coffees sold in our Auxiliary Tim Hortons, we are excited to announce that we are giving \$390,000 this year towards our \$5 million pledge to the Campaign in support of the hospital's Redevelopment and Expansion Project. Thank you to all of our Auxiliary members who contributed their time, talents and resources towards this pledge.

This year, two members will be leaving the Board. Paul Vet, a community member has been a valued resource to the Board and the Finance Committee for six years. He leaves as Chair of the Finance committee and Board Treasurer. Barb Teather, a dedicated volunteer for many years, has served the Board and played an instrumental role in our Fundraising Committee for six years. She leaves as Chair of the Fundraising committee and has also led many of our fundraising events. Both have given generously, provided wise council to our Auxiliary and will be missed at the Board table.

This was my first year participating as the Chair of the Board. I have loved the opportunities to work alongside the dedicated men and women of the Auxiliary who are committed to the life and future of Joseph Brant Hospital. I look forward to another successful year ahead.

Krista Attwood  
Chair, Board of Directors



*Volunteer work speaks volumes* was the theme of National Volunteer Week 2014 – this rings true at JBH, as we celebrate the 664 volunteers who contribute 81,910 hours of service throughout the year! Each day, our volunteers bring their skills, passion and talents to our hospital, whether they are greeting people at the Information Desk, shuttling visitors to the hospital doors, working alongside patients or staff on the units or waiting areas or in caring for a family during a time of need. Our volunteers truly enhance the compassionate care delivered at JBH.

Volunteer Resources is committed to attracting and supporting inspired volunteers who offer a rich variety of programs to support the evolving needs of our patients, their families and visitors:

- This year we welcomed 164 new volunteers, which include high school and university students and adults who bring a true vision to make a difference in over 40 areas of the hospital and also in revenue generation areas such as the gift shop, lottery and numerous fundraising activities.
- We are also celebrating 53 volunteers who this year received a five-year milestone award at the Volunteer Annual Recognition event. These volunteers collectively have given an amazing 670 years of service to the hospital! We also recognize our volunteers who have given 10, 15, 20, 25, 35 and 45 years of service - thank you for your commitment and the difference you have made for our patients, visitors and staff.
- The special note of thanks to our volunteer team leaders who welcome, train and support our new and existing volunteers and provide leadership to volunteers in their area.

With our abundance of volunteers who work so closely with our hospital community, this year we conducted a Volunteer Opinion Survey to provide feedback on the volunteer experience, respectful and supportive workplace, volunteer impact team work and safety. Their responses have allowed us to explore strengths and opportunities for growth within our volunteer program. The most impressive finding is that 99% of respondents would recommend JBH as a place to volunteer! We are honoured to work with our volunteers and are thrilled that they love giving their time to JBH.

Also this year, our volunteers donned a new bright blue vest, to compliment the new colours of the hospital. Our volunteers look simply smashing in these vests and the bright, attractive colour makes our volunteers distinguishable, ensuring that our visitors know exactly who they can ask for assistance.

On behalf of the Volunteer Resources department, I sincerely thank each one of our 664 volunteers who have contributed countless hours in supporting our hospital, its patients and programs. Your work does speak volumes and for that we are truly grateful.

Mary Lou Tinmouth  
Director, Auxiliary and Volunteer Resources

## MESSAGE FROM THE DIRECTOR, AUXILIARY/VOLUNTEER RESOURCES

# 2013-2014 AUXILIARY BOARD OF DIRECTORS



## OUR \$5 MILLION PLEDGE

The Auxiliary to Joseph Brant Hospital has pledged to raise \$5 million for the Campaign in support of the JBH Redevelopment and Expansion Project. This pledge is the largest single donation in the Hospital's history.

**From Left to Right:** Paul Vet, Pat Magowan, Gwen Forsyth, Diana Mercuri, Marianna Fabiani, Serena Lee, Arlene Yam, Bill Haufschild, Krista Attwood, Adrian Markowiak.

**TOTAL DONATION for 2013-2014** ..... \$390,000

### Fundraising Events (Net Profit)

Auctions .....	\$ 29,240
Ribfest Shuttle.....	\$ 5,820
Fashion Show .....	\$ 13,620
Hairdressing.....	\$ 6,000
Gift Baskets.....	\$ 1,810
Blazing Fiddles .....	\$ 2,410
Book Sales.....	\$ 3,610
Bazaar .....	\$ 940
Raffles .....	\$ 2,000
Vendors .....	\$ 3,300
<b>TOTAL</b> .....	<b>\$ 68,750</b>

## COMBINED STATEMENTS OF OPERATIONS

### HOSPITAL

Combined Statement of Operations

Year ended March 31, 2014, with comparative information for 2013

	2014	2013
<b>Revenues (schedules 1, 2, 3, 4 and 5):</b>		
Sales	\$ 1,798,266	\$ 1,719,987
Fundraising activities	156,083	192,081
Television and wireless internet rental	43,979	35,368
Interest and miscellaneous income	5,550	7,719
	<u>2,003,878</u>	<u>1,955,155</u>
<b>Expenses (schedules 1, 2, 3, 4 and 5):</b>		
Cost of sales	696,874	693,035
Salaries and benefits	615,923	610,644
General	115,952	122,744
Royalties and advertising levy (note 7)	91,836	84,734
Auxiliary drink tickets	20,412	21,860
Repairs and maintenance	19,669	16,876
Depreciation and amortization	10,680	10,999
Administrative	8,141	7,953
License	5,853	5,527
Tickets	4,307	4,068
Advertising	1,020	1,661
Other	28,844	30,790
	<u>1,619,511</u>	<u>1,610,891</u>
<b>Excess of revenues over expenses</b>	<b>\$ 384,367</b>	<b>\$ 344,264</b>
<b>Comprised of:</b>		
Operating	\$ 363,346	\$ 324,822
Restricted	21,021	19,442
	<u>\$ 384,367</u>	<u>\$ 344,264</u>

### THE AUXILIARY TO THE JOSEPH BRANT HOSPITAL

Balance Sheet

March 31, 2014, with comparative information for 2013

	2014	2013
<b>Assets</b>		
<b>Current assets:</b>		
Cash	\$ 535,785	\$ 571,208
Accounts receivable	18,085	16,995
Inventories	61,347	42,583
Prepaid expenses	7,268	8,361
	<u>622,485</u>	<u>639,147</u>
Capital assets, net of accumulated depreciation (note 2)	38,058	38,974
Intangible asset, net of accumulated amortization (note 3)	6,500	8,500
<b>Restricted assets:</b>		
Cash	14,530	10,324
Prepaid expenses	188	1,317
	<u>14,718</u>	<u>11,641</u>
	<u>\$ 681,761</u>	<u>\$ 698,262</u>
<b>Liabilities and Surplus</b>		
<b>Current liabilities:</b>		
Accounts payable and accrued liabilities (note 4)	\$ 115,246	\$ 112,229
Deferred revenue	-	6,400
Due to Joseph Brant Hospital (note 5)	415,180	428,275
	<u>530,426</u>	<u>546,904</u>
<b>Operating surplus:</b>		
Balance, beginning of year	150,178	197,346
Excess of revenues over expenses	363,346	324,822
Donations to Joseph Brant Hospital Foundation (note 6)	(364,390)	(371,990)
Balance, end of year	<u>149,134</u>	<u>150,178</u>
<b>Restricted surplus:</b>		
Balance, beginning of year	1,180	(2,762)
Excess of revenues over expenses	21,021	19,442
Donations to Joseph Brant Hospital Foundation (note 6)	(20,000)	(15,500)
Balance, end of year	<u>2,201</u>	<u>1,180</u>
	<u>\$ 681,761</u>	<u>\$ 698,262</u>

## BALANCE SHEET



Linda Gasson



Ann Posavad

Linda Gasson and Ann Posavad have been accepted as Life Members of the HAAO (Hospital Auxiliary Association of Ontario). They were awarded this distinction at the HAAO Provincial Convention in November 2013. Congratulations to both Linda and Ann for their well-deserved recognition.

**664**  
Volunteers

**81,910**  
Hours of Service

**6,320**  
SUPPORT SERVICES  
(CLERICAL/OFFICE)

**50,670**  
Family & Patient Services

**4,060**  
Fundraising & Lottery

**8,200**  
Knitting

**8,400**  
Gift Shop

**4,260**  
Auxiliary Board & Office



This year **Curtis Kelly** is the recipient of the Auxiliary Scholarship, awarded to one volunteer entering Post-Secondary education. Curtis has volunteered in the ICU and in the Emergency Department over the past 3 years which has strengthened his passion for a career in Medicine. Congratulations!



The brightest addition this year to the Volunteers and Auxiliary were **new vests**, which act as the uniforms for over 600 volunteers who support our patients and the hospital. The fresh new teal colour makes it easy for everyone to identify our volunteers!



< **The Gift Shop**, run by the JBH Auxiliary, saw some changes this year, bringing in new great accessories, clothing and gifts to lift the spirits of patients but also for celebrations like birthdays, anniversaries and holidays. The gift shop continues to be a destination for many visitors and staff!

**YEARS OF SERVICE**

**45 YEARS**

Helen Windsor

**35 YEARS**

Barbara Teather

**25 YEARS**

Gwen Eldridge  
Pat Savelli  
Sheila Milne  
Rowena Warner

**20 YEARS**

Jean Gagnon  
Shirley McDougall  
Cynthia Lorimer  
Josie Rees  
Matt Malashevsky  
Rose Woods

**15 YEARS**

Helga Baran  
Donna Nelson  
Charlotte Sterk  
Christina Cameron  
Margaret Rivett  
Lois Taylor  
Renee Harrold  
Kay Ruty  
Sylvia Thomas  
Merle Jardine

**10 YEARS**

Margaret Biggar  
Marlene McFarlane  
Pamela Rochfort  
Lois Crawford  
Flo Metcalfe  
Helen Salari

Sandra Fox  
Mary Piche  
Maureen Screen  
Louise Kot  
Hume Rochfort  
Anne Van Impe  
Jackie Maver

**5 YEARS**

Natalie Ball  
Pat Keast  
Karen Stancombe  
Christine Barbera  
Adrian Markowiak  
Doreen Stupart  
Olga Durcak  
Jeanette Massicotte  
Don Tomes  
Joan Edwards  
Elizabeth McNamee

Paul Vet  
Carole Hale  
Evelyn Paulssen  
David Webb  
Lorna Haufschild  
Charles Powell  
Jimmy Zhang



**HOURS OF SERVICE**

**2000 HOURS LIFE MEMBERSHIP**

Margaret Biggar  
Marguerite Gibson  
Jane Della Penna  
Gloria King  
Margaret Edrupt  
Jan Minken

**1000 HOURS**

Ona Mae Allen  
Jack Kelly  
Marjorie Stieva  
Krista Attwood  
Valerie Pelissier

Kent Stirling  
Frank Barich  
Barbara Roberts  
Denise Sylvester  
Joan Edwards  
Paddy Rodgers  
Betsie  
Vansydenborgh  
Lorna Haufschild  
Maureen Screen  
Andy Yeaman

**1500 HOURS**

Natalie Ball  
Flo Metcalfe  
Anne Van Impe  
Beth deBoer

Phyllis Prescott  
Barbara Waldron  
Lorraine DeGrootte  
Heather Priest  
Sheila Waldron  
Louise Kot  
Judy Street  
Lauraine Woods  
Adrian Markowiak  
Rose Telfer

**500 HOURS**

Lori Bertow  
Margaret Kindraka  
Joyce Miller  
Jean Blane  
Glenys Kirkpatrick

Sejal Pandya  
Shirley Bowman  
Sylvia Land  
Don Pirrie  
Loretta  
Faerberboeck  
Serena Lee  
Bernetta Rampsch  
Phil Fleischer  
Trudy Maandag  
Doreen Stupart  
Pat Keast  
Chris McLaughlin  
Carol Walmsley  
Joginder Khaira



**SERVING OUR HOSPITAL**

As *Our New Era* Evolves, we're proud to say we've achieved 40% of our goal thanks to the generosity of our Community. Over the past year, you have donated your time, talents and gifts to invest in our Hospital and improve the health and well-being of our citizens. As we Progress towards our goal in Burlington's largest Capital Campaign, we would like to thank all those who have helped make it successful.

We are extremely proud of our committed leaders: The Foundation Board of Directors, Campaign Cabinet, Gift Planning Advisory Committee and Crystal Ball Committee. They have tirelessly supported our Hospital, and by doing so, have inspired our Community to invest in Joseph Brant Hospital.

Phase I of our Redevelopment and Expansion Project is well under way and on budget. The Halton McMaster Family Health Clinic and Parking Garage will be completed later this summer, and can accommodate 10,000 patients and 26,000 patient visits per year. The clinic will provide better access to quality health care for all members of our Community.

Thank you to our generous donors whose philanthropic gifts show their faith in us and their belief we need a state-of-the-art Hospital in Burlington. Their commitment to the progress of the Hospital and improving health care for members of the Community is inspiring and we are grateful for their support.

The Evolution of Joseph Brant Hospital continues. The passion and dedication of Joseph Brant Hospital Foundation and our Community propel us forward into *Our New Era* at the Hospital. Working together we are building a new Hospital for Burlington.

  
Anissa Hilborn  
President

  
Brenda Hunter  
Chair, Board of Directors



Anissa Hilborn



Brenda Hunter

## OUR MISSION & VISION...



**Back Row, from Left to Right:**  
Shaun Power, Brian Heagle, Mitchell Gibbs, Eric Vandewall, Bob Basadur, Don Dalicandro, Michael O'Sullivan, Dr. Arshad Hack

**Front Row, from Left to Right:**  
James Sweetlove, Elizabeth Law, Diana Lawrie, Brenda Hunter, Michelle Cisecki, Susan Moore, Tracy King, Carmela Friday, Anissa Hilborn

### MISSION

To inspire our entire Community to invest in our Hospital to improve the health and well-being of our citizens.

### VISION

The first choice of generous people for a healthy Community.

Our donors are thoughtful individuals, families, groups, organizations and corporations who carefully consider where they allocate their philanthropic dollars. Their gifts show their belief in us and the progress we have made as we continue to Evolve. With our donors' support, the Foundation will successfully meet its mission and vision.

# THANK YOU...

Joseph Brant Hospital Foundation is proud to have a committed and accomplished Board. Two Board members are retiring from their positions this year: Elizabeth Law and Michael O'Sullivan. They have both made outstanding contributions in helping the Foundation support the Hospital. We are sincerely grateful for their leadership.



## ELIZABETH LAW

Elizabeth Law has served on the Foundation Board since 2008, working on the Finance and Audit Committee as Committee Vice Chair in 2102-2013 and on the Nominating Committee. She has also been involved with the Crystal Ball since 2011. She is passionate about giving back to the Community and has donated to many local charities over the years. Thank you, Elizabeth, for your remarkable commitment to the Hospital over the past seven years. You will be missed by those who worked with you.



## MICHAEL O'SULLIVAN

Michael O'Sullivan has served on the Board for four years. During that time, he has served on the Governance and Nominating Committees. Michael has also been involved with the Crystal Ball since 2011. Thank you, Michael, for your many contributions and commitment to the Board. You have been an inspiration to those who worked with you.

# ...FOR YOUR LEADERSHIP

## STATEMENT OF OPERATIONS AND CHANGES IN FUND BALANCES

### JOSEPH BRANT HOSPITAL FOUNDATION

Statement of Operations and Changes in Fund Balances

Year ended March 31, 2014, with comparative information for 2013

	Undesignated fund	Designated fund	Parking fund	Endowment fund	2014 Total
<b>Revenues:</b>					
Donations	\$ 5,415,612	\$ 802,156	\$ -	\$ 812	\$ 6,218,580
Parking	-	-	2,485,743	-	2,485,743
Investment income	241,264	14,880	-	-	256,144
	5,656,876	817,036	2,485,743	812	8,960,467
<b>Expenses:</b>					
Operating (note 8)	2,298,962	-	-	-	2,298,962
Parking (note 7(b))	-	-	2,152,208	-	2,152,208
	2,298,962	-	2,152,208	-	4,451,170
Excess of revenues over expenses	3,357,914	817,036	333,535	812	4,509,297
Fund balance, beginning of year	1,251,464	2,889,241	-	13,428,219	17,568,924
Grants (note 9)	(9,924,933)	(273,504)	(333,535)	-	(10,531,972)
Interfund transfers (note 6)	6,991,715	-	-	(6,991,715)	-
<b>Fund balance, end of year</b>	<b>\$ 1,676,160</b>	<b>\$ 3,432,773</b>	<b>\$ -</b>	<b>\$ 6,437,316</b>	<b>\$ 11,546,249</b>

	Undesignated fund	Designated fund	Parking fund	Endowment fund	2013 Total
<b>Revenues:</b>					
Donations	\$ 3,953,821	\$ 908,622	\$ -	\$ 500	\$ 4,862,943
Parking	-	-	1,686,458	-	1,686,458
Investment loss	(189,967)	(1,952)	-	-	(191,919)
	3,763,854	906,670	1,686,458	500	6,357,482
<b>Expenses:</b>					
Operating (note 8)	2,188,244	-	-	-	2,188,244
Parking (note 7(b))	-	-	1,416,561	-	1,416,561
	2,188,244	906,670	1,416,561	-	3,604,805
Excess of revenues over expenses	1,575,610	906,670	269,897	500	2,752,677
Fund balance, beginning of year	754	2,632,073	-	13,727,719	16,360,546
Grants (note 9)	(324,900)	(649,502)	(269,897)	(300,000)	(1,544,299)
<b>Fund balance, end of year</b>	<b>\$ 1,251,464</b>	<b>\$ 2,889,241</b>	<b>\$ -</b>	<b>\$ 13,428,219</b>	<b>\$ 17,568,924</b>

### JOSEPH BRANT HOSPITAL FOUNDATION

Statement of Financial Position

March 31, 2014, with comparative information for 2013

	2014	2013
<b>Assets</b>		
<b>Current assets:</b>		
Cash and investments	\$ 13,684,313	\$ 19,152,626
Accounts receivable	181,941	135,599
HST rebate receivable	106,044	135,000
Prepaid expenses	15,472	17,407
	13,987,770	19,440,632
Capital assets, net (note 3)	125,445	160,327
	\$ 14,113,215	\$ 19,600,959
<b>Liabilities and fund balances</b>		
<b>Current liabilities:</b>		
Accounts payable and accrued liabilities (note 4)	\$ 1,084,599	\$ 1,048,829
HST payable	20,332	-
Grants payable to Joseph Brant Hospital	1,433,035	913,539
Deferred revenue	29,000	69,667
	2,566,966	2,032,035
<b>Fund balances:</b>		
Investment in capital assets	125,445	160,327
Externally restricted (note 5)	3,890,020	3,345,676
Internally restricted (note 6)	5,980,069	12,971,784
Unrestricted	1,550,715	1,091,137
	11,546,249	17,568,924
Commitments (notes 7 and 9)		
	\$ 14,113,215	\$ 19,600,959

## STATEMENT OF FINANCIAL POSITION

# HIGHLIGHTS



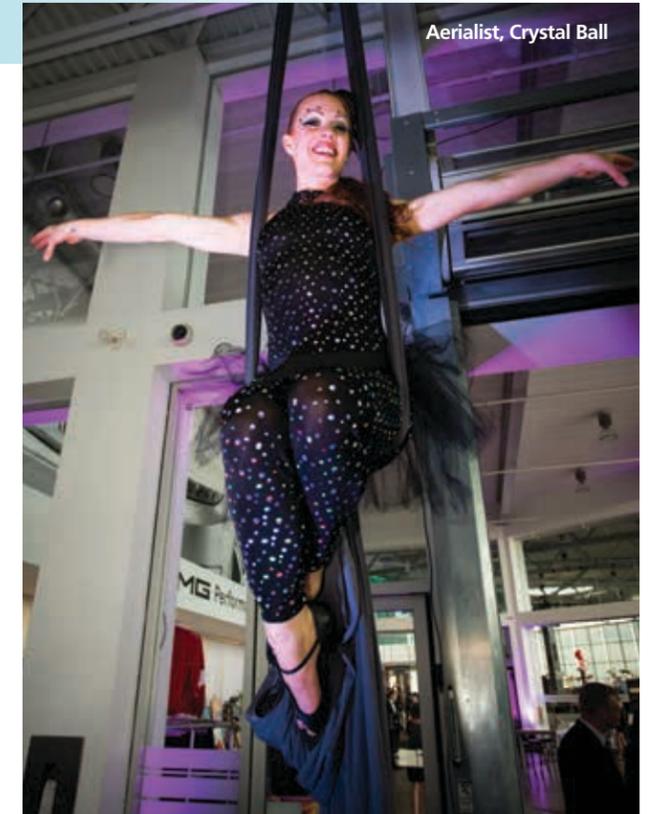
The Foundation was fortunate to receive a number of gifts from generous donors last year. On October 26, JBH received a transformational donation of **\$1 million from Pioneer Energy and the Hogarth Family**. The gift from the Hogarth Family Foundation Fund, held with the Burlington Community Foundation, will go towards the Hospital's *Our New Era* Capital Campaign. The Hogarth Family and Pioneer Energy believe in the importance of a healthy Community and have generously provided continued support over the years to the Hospital.

Left to Right: Anissa Hilborn, Murray Hogarth, Diane Hogarth, Tim Hogarth, Eric Vandewall, Kevin Brady



## 13th Annual Crystal Ball – Champagne & Shovels

The success of Joseph Brant Hospital Foundation's annual Crystal Ball Gala has continued to grow over the past 13 years. Last year, Burlington and surrounding communities once again supported the Foundation and surpassed our previous attendance record at the Ball. Thanks to the generous support of our sponsors, whose contributions exceeded their previous levels, donors and volunteers, the **Gala raised more than \$275,000 in support of our Hospital's Critical Needs.**



Aerialist, Crystal Ball



Our other Campaign donors last year included **TD Bank Group, GREAT-WEST LIFE, LONDON LIFE AND CANADA LIFE, Santé – Party in the Vineyard & Wine Barrel Auction** and many others. Their combined support will help ensure that we meet the health care needs of our Community today and tomorrow.

TD Bank Group, Left to Right: Ron McInnis, Frank McKenna, Anissa Hilborn, Brenda Hunter, Eric Vandewall

GREAT-WEST LIFE, LONDON LIFE AND CANADA LIFE, Left to Right: Rick Giuliani, Steve Elliott, Todd Cloutier, Kevin Brady, Anissa Hilborn

Santé & the Peller Family, Left to Right: Sandy Craik, Johnny Peller Jr., Eric Vandewall, Diane Peller, Millie Murdoch, Brenda Hunter, Kevin Brady, Anissa Hilborn



William Close of the Earth Harp Collective, Crystal Ball

Photo Below, Left to Right: Brian & Sheila Torsney, Justine & Rick Giuliani



## Corvette for a Cause

Doug Leggat, of Leggat Chevrolet Cadillac Buick GMC on Fairview, generously donated a 2013 Corvette autographed by Bobby Orr for the Foundation's Corvette for a Cause Raffle. The raffle was a huge success, and this initiative **raised more than \$88,000 in support of the purchase of a digital mammography unit with a biopsy attachment for Joseph Brant Hospital.** The car was won by a longtime Burlington resident, Peggi DeGroot.

Left to Right: Angelo & Diane Bentivegna, Peggi DeGroot, Doug Leggat, Carrie Bradley, Shawn Alam